## **ABOUT ME**

## **MY STORY**

Alii & Hafa Adai! The name is Alessa or "Ale" is what I am also known as. Over a span of **20yrs I** have worked in multiple positions, I have gained much experience and knowledge in the service industry. I have also traveled and have been exposed to over 15+ countries in my lifetime. My favorite experience was in Marketing & Promotions for the past 4 years.

I like to consider myself as an **expert** on providing **customer satisfaction**, but I'll let you be the judge of that....



Creator & Founder of Concierge Palau

## MY ALIENS (KIDS) MY WHY

As a single mom, I had to find a way to become **self sufficient**, especially when it came to feeding them. Growing up I was trained to believe that going to school to get a decent job would be the **solution**. However, after 20 some out years, I finally understand what my mom has been trying to tell me all my life. That is, learn life skills to become **valuable** and believe in your **self worth**.



I have to credit my parents, but my mom, Oh! shes my #1. She has been nothing but supportive and patient my whole entire existence. This is my way of giving back to her, and building a strong **foundation** for the boys. More importantly, **creating jobs** for them cause I need workers. Today, I realize that after my investments with other companies, I am truly **grateful** to take this **opportunity** to use what I have learned and apply the skills to build **Concierge Palau**. Added bonus, I get to be my own boss! (I get to order the kids around).