

CHUUK VISITOR'S



BUREAU



Hospitality Industry Customer Service Training

August 9, 2018

8 am — 12noon

**Presented by: Roy Abraham, General Manager
Pacific Star Resort & Spa Guam**



**Truk Stop Hotel Conference Room
FREE OF CHARGE**

Providing exceptional hotel and hospitality customer service is essential in today's market. This course is specifically designed for those who work in hotels, motels, resorts, clubs, bars and restaurants to maintain and enhance customer service standards.

To register, contact the

Chuuk Visitors Bureau at 691-330-4133

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Roy Abraham, General Manager of the Pacific Star Resort & Spa on Guam, has worked for Marriott International in over six countries. He completed four new hotel openings in various roles and worked in the Middle East, USA, Eastern Europe and Asia. He was the acting GM for Marriott Guam from January, 2012 to March, 2014 and is now the General Manager of the Pacific Star Resort and Spa, an independently owned premier resort on the island of Guam in which he manages all hotel operations and reports directly to the hotel ownership.

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